

Policy Statement

The Data Protection Act 2018 requires that anyone processing personal data must comply with the eight enforceable principles of good practice.

Process

St Paul's Child Contact Centre, Bracknell ("CCC"), will comply with these requirements by ensuring that CCC has:

1. conducted an information audit to map data flows
2. identified our lawful bases for processing and documented them
3. reviewed how we ask for and record consent, and
4. registered with the Information Commissioners Office.

In order to fulfil its obligations to data subjects' right to be informed, CCC:

- will ensure everyone will receive a copy of the privacy notice, and
- has a process to recognise and respond to individuals' requests to access their personal data.

Individuals have the right to obtain:

- confirmation that their data is being processed
- access to their personal data, and
- other supplementary information (this largely corresponds to the information provided in the privacy notice).

CCC has:

- processes to ensure that the personal data we hold remains accurate and up to date
- a process to securely dispose of personal data that is no longer required or where an individual has asked us to erase it
- procedures to respond to an individual's request to restrict the processing of their personal data
- processes to allow individuals to move, copy or transfer their personal data from one IT environment to another in a safe and secure way, without hindrance to usability
- procedures to handle an individual's objection to the processing of their personal data, and
- processes to identify, report, manage and resolve any personal data breaches.

These are all included in the Privacy Policy.

CCC will respect the confidentiality of all family members other than in the following circumstances:

- a concern about the welfare of a child which will be passed to Children's Services and/or the police, or
- a concern about physical violence to a user, or volunteer/member of staff, of the contact centre.

Approval Requirements

This policy should be approved by St Paul's Child Contact Centre, Bracknell's Management committee.

Revision Control

Version	Issue Date	Change History
19	6 Oct 2020	Formatting and minor typographical and grammatical updates